**Frequently Asked Questions:**

**Who reviews the information I’m sending?**

Only CBP Officers have access to the data that has been provided.

**Who attaches the additional required documents? The authorized signer or the applicant?**

Either can attach the documents. There is no difference in processing.

**How will I know my application has been processed and I’ve been approved for seal?**

CBP will send an email to whomever sent us the application with any status updates.

**How will I know if my application has any problems?**

CBP will send an email to whomever sent us the application with any status updates.

**Do I have to use this digital application process or can I still use the paper application?**

The paper application is always an option, however, application processing times will take longer with a paper application.

**Why can’t I can’t fill in data in sections 3, 7 or 8?**

The data in those fields will be auto populated when you complete the application cover sheet.

**I keep trying to submit my application, but it keeps telling me that there is a field that is empty, but I don’t see it. What am I doing wrong?**

The middle name field requires data, even if the applicant hasn’t provided a middle name. Put a space in the middle name field to solve the problem.

**I can’t view the application properly. What can I do?**

The application requires Adobe Acrobat Reader to view properly.

**How soon should I submit the application**

When the Port of Seattle portal is used, the CBP application needs to be filed in.